TL 9000 Informational Alert

1. Originating Workgroup:	2. Alert Number:
Workgroup: Oversight Work Group Contact: contact@questforum.org	08-005A

3. Documentation Affected:	4. Issue Date:
Code of Practice for TL 9000 Registrars, Alert 03-005A on Auditing the TL 9000 Measurements and Alert 05-007B on the TL 9000 Nonconformity Process	2008/07/01

5. Reason for Alert:

To announce the publication of a revised Code of Practice for TL 9000 Registrars.

6. Description:

To improve consistency in the preparation for and the execution of TL 9000 audits, a team made up of TL 9000 users, auditors, and Accreditation Body representatives has developed a common set of requirements derived from processes in use at TL 9000 Registrars. These requirements identify data to be collected from organizations prior to the audit in order for the Certification Body (CB) to properly prepare an audit plan. They also list specific elements that must be assessed during each audit to assure QMS integrity. While completing this work it became apparent that it would be beneficial to bring all of the material governing TL 9000 Registrars into one document. Thus the new material has been combined with the existing Code of Practice for TL 9000 Registrars, Alert 03-005A and its associated white paper TL18-03, and Alert 05-007B. TL18-03 describes auditor responsibilities for auditing the TL 9000 Measurements. Alert 05-007B defines the TL 9000 Nonconformity Process. The resulting document was then brought into alignment with ISO/IEC 17021 "Conformity Assessment-Requirements for Bodies for Providing Audit and Certification of Management Systems". This updated comprehensive Code of Practice for TL 9000 Registrars has been approved for release. The revised document may be used immediately and must be fully implemented for all TL 9000 third party audit activity occurring on or after January 1, 2009.

7. Comments:

A copy of the updated document is attached. It is also located at
http://www.tl9000.org/handbooks/rh_guidance.html under "Code of Practice for TL 9000 Registrars – Release 5.0".

Document Structure and Source:

- Section 1 – Alert 05-007B
- Section 2 – Existing Code of Practice
- Section 3 – Alert 05-007B
- Section 4 – new Consistent Approach material
- Section 5 – new Consistent Approach material
- Section 6 – Alert 03-005A